

Know More, Get Better

with help from Relias Competency Tracker



Competency Tracking Made Easy.

Is your competency management process spread across several areas—an LMS, training, various forms and staff portals?

Relias Competency Tracker helps you avoid this by managing everything in one place. Easily assign, assess and track the knowledge, skills and experience required by your staff to perform specific activities.

One Platform. Many Advantages.

A centralized competency tracking process makes it easier to pinpoint areas for improvement, gain a clear picture of your staff's abilities and prove compliance during surveys or audits.

Key Benefits



Close Competency Gaps



Improve Staff Development



Ensure Training Effectiveness



Clarify Job Standards



Improve Compliance

KEY APPLICATIONS

Leadership & Development: Interviewing, onboarding, performance feedback, staff engagement, management, and navigating change.

Documentation: Documenting behavioral and clinical competencies for corporate and regulatory compliance.

Safety: Validating safety procedures on the job.

Technical Ability: Verifying competence using new equipment or procedures.

Training Effectiveness: Verifying competencies or skills acquired after training.

Tracking: Recording completion of required compliance trainings.

Key Features

Behavior Tracking: Evaluate and track specific observable behaviors based upon a defined standard and scale.

User Permissions: Control which users can record evaluated competencies, and restrict visibility into detailed reporting on competency scores.

Attestations: Automatically send reminders to both learners and evaluators to keep attestation statements and recordings on track.

Customizable: Customize proficiency standards and scale, as well as learner and evaluator attestations.

Automated Reporting: Send completion and compliance reports, view competency scores for specific learners, or break down the whole competency score to see the individual score per standard.

Printing: Print tracking templates and recorded observations for employee files.

Standard Scale		
1 - Below Expectations	2 - Meets Expectations	3 - Above Expectations
Provide patient-centered care		
Does not often identify and respect patients' differences, values, and needs.	Often identifies and respects patients' differences, values, and needs.	Always identifies and respects patients' differences, values, and needs.
Employ evidence-based practices		
Does not often integrate best research with clinical expertise and patient values for optimum care.	Often integrates best research with clinical expertise and patient values for optimum care.	Always integrates best research with clinical expertise and patient values; participates in learning/research activities to the extent feasible.

Relias Competency Tracker is a flexible solution to help you track and manage your staff's competencies easily and in one place. For more information, please reach out to one of our solutions experts.

GET STARTED



About Relias

For more than 6,000 healthcare organizations and 3 million caregivers, Relias continues to help its clients deliver better clinical and financial outcomes by reducing variation in care. Our platform employs analytics and assessments to reveal specific gaps in clinical knowledge and addresses them with personalized, engaging learning.

We help healthcare organizations, their people, and those under their care, get better: get better at identifying issues, get better at addressing them, get better outcomes for all.



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